

# TYPES OF SHARED SERVICES

Shared services range in style, value, and purpose. This comparison chart depicts four types of services that eCampusOntario provides or is looking at providing to member institutions. Each of these has a value matrix that tries to express the level of various criterias in relation to the nature of the service. This chart is built to facilitate conversation and to use as common vocabulary. This is in no way an official document.



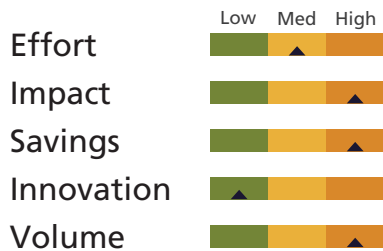
## COMMODITY

Serving functionality based on identified needs via group procurement strategy. OECM is a potential partner organization for evaluation and roll out purposes.

### EXAMPLES

Audio + Video captioning  
VR simulations

### VALUE MATRIX



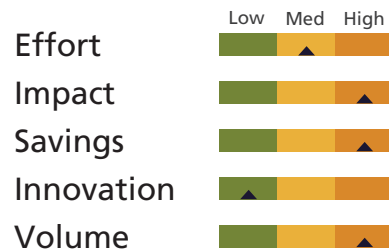
## AT SCALE

Offered to all institutions at the same time and value. Activities can be planned in coordination and communities can be built around service.

### EXAMPLES

Lynda.com - LinkedIn Learning  
LearnOnline Portal

### VALUE MATRIX



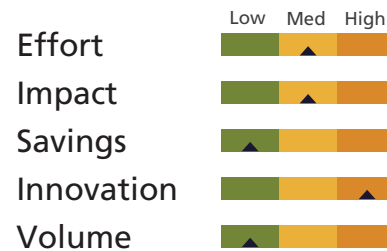
## EMERGENT

Built to test new tools and platforms with limited number of institutions. Reporting essential to analyze effectiveness and impact.

### EXAMPLES

CAPFO / Riipen  
Open Badges Passport

### VALUE MATRIX



## OPEN ALTERNATIVE

Setup to offer options to vendor provided solutions. Open Source software used as primary means to build tools and platforms.

### EXAMPLES

Open Library / Pressbooks  
Open Source LMS

### VALUE MATRIX

