Building Information for Visitors and Deliveries

General Information

The eCampusOntario office is located at 372 Bay Street (14th floor). Note that there is no building parking or loading zone. Washrooms are available, but as the office is located in a heritage building there is no gender neutral/accessible washroom.

If you are travelling by TTC, the closest subway stop is Queen Station. From the station, you can travel through the underground PATH system to 390 Bay Street, which is directly north of the eCampusOntario building.

Elevators to the 14th floor office are open Monday to Friday, 9am-4:30pm ET except on Public Holidays. Those visiting outside of these hours must arrange for elevator access to the office prior to arrival.

Visitor Information

All visitors should sign in at the front desk upon arrival. Visitors are welcome to use eCampusOntario WIFI and available desk space with prior approval before visit. Alternately, students or staff from post-secondary institutions may connect to our Eduroam, which must be selected from their device's list of Wi-Fi options. Visitors may access the office meeting or board room, but rooms must be available and booked in advance by a staff member.

Guests visiting outside of business hours must be accompanied by a staff member in the office. Visitors must adhere to all eCampusOntario fire safety, health and safety, and code of conduct protocols for the duration of their visit. Any visitor displaying verbal or physical behaviour that is perceived to be disrespectful and unwanted will be asked to leave the premises immediately.

Deliveries Information

Deliveries will be accepted weekdays between 9am and 4:30pm unless specific arrangements with a staff member have been made in advance of the delivery.

All deliveries should be left with front office staff directly. Please do not leave packages in the lobby or on the 14th floor without notifying staff.

Please send questions to inquiry at eCampusOntario dot com.